mySCC - Applications won't Launch on MAC

If you have successfully installed the Citrix ICAClient but applications do not open try the following steps:

**Step 1:** Open the MacHD, Library, Application Support, Citrix, and then double-click the Citrix online plug-in.

**Step 2:** Ensure the ICAClient icon is showing on the dock.

**Step 3:** Open Firefox and select Preferences. Select the Applications Tab and select how you want the ICAClient "Content Type" and "Action".

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