mySCC - Applications won't Launch on MAC

If you have successfully installed the Citrix ICAClient but applications do not open try any of the following steps:

**Step 1:** Open the MacHD, Library, Application Support, Citrix, and then double-click the Citrix online plug-in.

**Step 2:** Ensure the ICAClient icon is showing on the dock.

**Step 3:** Open Firefox and select Preferences. Select the Applications Tab and select how you want the ICAClient "Content Type" and "Action".

**Step 4:** Click Tools, Add-ons, Plugins, and ensure Citrix Receiver is set to "Always Activate". This last step is seen most often with current versions of Mac OSX and Firefox.

Last Modified By: Speidel_F, Tuesday, July 19, 2016
http://kb.scottsdalecc.edu/KnowledgebaseArticle50245.aspx

Sunday, July 31, 2016