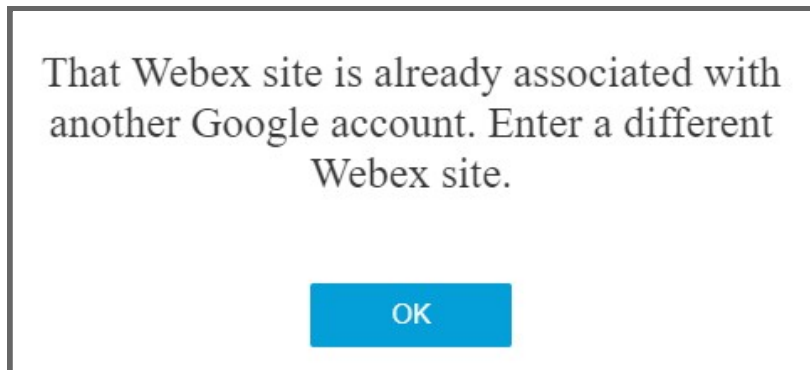


District just sent me some information about Webex accounts that should help you:
What if Webex is linked to the wrong account?

Why am I getting this error? “That Webex site is already associated with another Google account. Enter a different Webex site.”

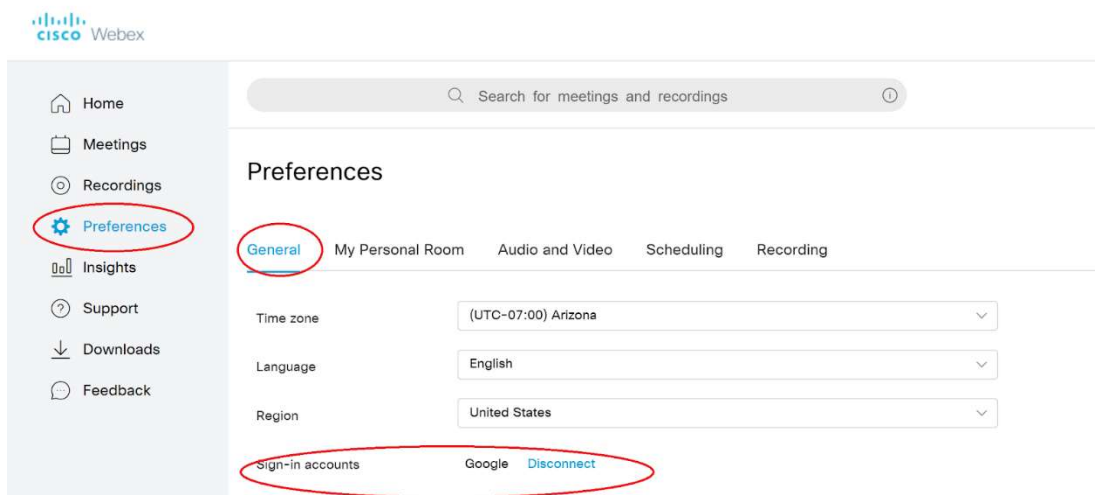
If Webex is associated to another email account, you may see this message:



Typically this error message appears when the account has already been set up in another Google instance (WebEx only allows you to connect a single calendar to the account). Perhaps the account was set up in the student Google calendar instance instead of the faculty/staff one. If this is the case, follow the directions below to remove the association to allow you to set it up in your faculty/staff Gmail.

To remove the current calendar association from within WebEx:

- Go to <https://maricopa.webex.com>. Use your MEID@maricopa.edu for the email. You may or may not be prompted to login depending on what you have accessed already today.
- On the left, click Preferences
- On the general tab near the bottom, you should see Sign-in Accounts with Google listed. Click Disconnect next to it.



Once it is disconnected from your student email try again from your staff email. Note - you may have to try this a couple times, it may take a few minutes to work.

*Note - We strongly recommend this be the faculty/staff google calendar and you **not** add the integration for the student calendar.*